



NEW ZEALAND **LAW LIBRARIANS'** ASSOC.

SYMPOSIUM 2011 PROGRAMME

Wednesday 24 August

8.15am **Registration opens**

8.45am **Welcome**

Sue Roberts, University Librarian, Victoria University of Wellington

Rachel Esson, Associate Director, Library Academic Services, Victoria University of Wellington

8.50am **Symposium opening**

Catherine Frew, NZLLA President

9.00am **Facing the future: Technology trends and the information professions**

Brenda Chawner, Senior Lecturer, School of Information Management, Victoria University of Wellington

Over the last 15 years, the role of professional librarian/information manager has been increasingly shaped by technologies that place more information directly in the hands of (or more precisely, on the desktops of) users. The professional librarians and information managers are no longer the trusted intermediary, locating information on request. Their role has changed to a behind-the-scenes facilitator of access to information, with an emphasis on negotiating contracts and arranged for networked access to resources. This presentation will begin by summarising the main technology trends that have led to today's information environment and reviewing the ways in which the information professions have responded to them. It will then present two scenarios for the future—one optimistic, and one pessimistic, to stimulate discussion.

Chair: Mary Moar, Buddle Findlay

Wednesday 24 August cont'd

10.00am

Current awareness – delivery and adding value

Louise Martin, National Information & Research Manager, Chapman Tripp
Chris Owen, Research Services Manager, Simpson Grierson

Louise Martin: Exploring the use of RSS feeds in a current awareness service. Looks at how RSS feeds are being used by other libraries, and how you could use these ideas to incorporate RSS feeds into an existing service or create a new current awareness product.

Chris Owen: In 2008 Simpson Grierson's Research Services team implemented a completely electronic solution which combines email alerting features, an easy-to-use request system and a web presence on the intranet. The presentation will show the "public side" of JournalWatch seen by our users, and delve behind the scenes for librarians who want to try to implement a similar solution themselves.

Chair: Alistair Jenkin, Bell Gully

10.30am

Morning tea

11.00am

Social media in business

Peter Fletcher-Dobson, Head of Online Channels, Kiwibank

There is a golden opportunity around social media for business right now - but most businesses are focussing on the wrong areas. Social media is a highly visible channel of choice that we cannot ignore, but it is a noisy place. Filtering out the noise and deciding who you should engage with, and how, is going to consume everyone in the business information and knowledge management space for the next 5 years. Peter also predicts that social media and the rise of mobile devices will bring an end to the traditional website strategy for businesses and will transform their acquisition and retention marketing.

Chair: Kirsten McChesney, PwC

11.45am

Library management strategy panel

Jo Prince, National Manager, Information Service, Deloitte
Jo Twist, Manager Judicial Libraries, Ministry of Justice
Simone Entwisle, Librarian, Wynn Williams & Co

How does a library survive in the new economic reality? Panellists talk about demonstrating your library's value and other strategies for survival.

Chair: Gwenda Pearson, Ministry of Justice

Wednesday 24 August cont'd

12.30pm

Lunch - sponsored by



THOMSON REUTERS

1.30pm

Workplace team building

Linda French, Social psychologist, Decision Support Services Ltd

Linda will talk about teams, their place, variety and evolution. She will examine issues such as:

- What do we want teams to achieve?
- How does this relate to the work of law librarians?
- Roles: when to be the leader and, more importantly, when not to be the leader
- Specific techniques to use when part of a team

Chair: Kate Anthony, Ministry of Justice

2.15pm

Capturing your research: a case study

Kirsten McChesney, Tax Knowledge Manager, PricewaterhouseCoopers

Stacey Smith, Research Manager Advisory and Private Client Services, PricewaterhouseCoopers

PwC is a large organisation with a large appetite for research and information. This places significant demands on the research team. In order to effectively manage the heavy research workload, the team implemented a database that is specifically designed to manage research requests and capture the final results. Stacey and Kirsten will discuss the purpose, benefits and evolution of this system as part of the workflow process. A demonstration of how research results are captured and shared will also be provided.

Chair: Louise Martin, Chapman Tripp

3.00pm

Afternoon tea

3.30pm

SCN – the process and the business

Julie Collier, Editor, Select Committee News

Julie will speak about the importance of the Select Committee process in Parliament with special reference to the crucial role Committees play in the consideration and modification of proposed legislation. Select Committees are, she says, "the only formal forum in which we, the people, can speak back to our nation's law makers on issues of concern to us. It is the chance for every person, corporate, or interest group to have their say". A former broadcaster, Julie will also talk about what she has learnt over the years about making your voice heard and delivering SCN to her customers.

Chair: Mary Moar, Buddle Findlay

Wednesday 24 August cont'd

4.00pm

Training issues - panel discussion

Angela McLuckie, Team Leader Information Management, Office of the Chief Tax Counsel, Inland Revenue Department

Sara Roberts, Law Liaison Librarian, University of Canterbury

Louise Bailey, Research Librarian, Simpson Grierson

Angela McLuckie: Inland Revenue has a large number of technical staff with diverse information needs spread throughout New Zealand. This creates a challenge for training. Angela will talk about the development of the intranet training resources and the role WebEx plays in training at the IRD.

Sara Roberts: the Legal Research training programme at University of Canterbury has evolved over the last couple of years, culminating in 2011 with being included in the curriculum at 100 and 400 level. Hear what has worked, what has been less successful, and a little bit about how the earthquake has pushed the team along the e-learning path.

Louise Bailey: Training is one of the core services provided by the Research Services team at Simpson Grierson. Louise will talk about the annual Summer clerk and Law Graduate training program, other training programs offered to the firm, a bit of trial and error along the way, and a positive vision for the future.

Chair: Therese Duffin/Alistair Jenkin, Bell Gully

Cocktail function - hosted by Chapman Tripp; sponsored by



5.30-6.30pm

Address: Chapman Tripp
Level 17, Maritime Tower
10 Customhouse Quay

Please note: Entrance is next to Trade Kitchen, cnr Customhouse Quay & Ballance St. In the lift lobby, select '17' on the keypad, and note correct lift number to use **before** entering the lift

7.00pm

Dinner -Tinakori Bistro. Dinner drinks sponsored by  LexisNexis

Address: Tinakori Bistro
328 Tinakori Rd
Thorndon

Thursday, 25th August 2011

9.00am

Publishers panel – the future of legal research

Nigel Royfee, General Manager, Commercial, Brookers Thomson Reuters

Jonathan Seifman, Director Books Publishing, Australia & New Zealand, CCH NZ

Rachel Travers, Head of Content and Product Development, LexisNexis NZ

The three major legal publishers will present on the topic "The future of legal research". This will be an opportunity for publishers to explain upcoming developments to their products and discuss their views on where legal research is heading.

There will be an opportunity for a general discussion and questions after the presentations.

Chair: Alistair Jenkin, Bell Gully

10.00am

The new Law Society Library

Robin Anderson, Library Manager, NZLS Library Wellington

Julia de Friez, Librarian, NZLS Library Canterbury

Janice Woolford, Librarian, NZLS Library Auckland

- NZLS structure - where the Library fits
- Library Structure. Invoicing/billing/charging system. Online catalogue
- Online resources: Main libraries, Branch libraries, to the Desktop [my.lawsociety]
- Webinars and training
- LINX. New developments

Chair: Rosemarie Rogers, Buddle Findlay

10.30am

Morning tea

11.00am

Library management software – panel discussion

Alice Patterson, Information Manager, The Treasury

Dianna Roberts, Manager Information Centre, Opus International Consultants Ltd

Nicole Cottrell, Librarian, Luke, Cunningham & Clere

Panellists will share their recent experience of selecting or upgrading their library management software - the drivers behind their decisions and how it's working out.

Chair: Gwenda Pearson, Ministry of Justice

Thursday, 25th August 2011 cont'd

11.45am

Wiki walkthrough

Sara Roberts, Law Liaison Librarian, University of Canterbury
Rosemarie Rogers, Research Librarian, Buddle Findlay

The NZLLA wiki is a collaborative tool available to all members. After a recent upgrade, the time is ripe for a demonstration. You will be shown the wiki basics of navigation, plus how to edit, add a page, and upload a file.

12.15pm

NZLLA monthly meeting

1.00 – 2.00pm

Lunch - sponsored by



THOMSON REUTERS

Library tours

3.00pm

Supreme Court Library - *Sarah Cleghorn, Librarian*

2.00pm; 3.00pm

Law Library, Victoria University of Wellington - *Louise Mercer, Subject Librarian*

3.00pm

Parliamentary Library - *Robyn Emett, Research Services Manager - Parliament, Law and People*



@nzlawlibs
#nzllasymp



www.nzlla.org.nz/



New Zealand Law Librarians' Association (NZLLA)